

APPENDIX 1: 'NATIONAL' AND 'LOCAL' PERFORMANCE INDICATORS FOR DEVELOPMENT MANAGEMENT 2012/13, 2013/14 and 2014/15.

Indicator	Year	Target for year	-----Actuals----->					Actual Performance (at 30.9.14)	Predicted result for 2014/15
			April - June	July - Sept	Oct - Dec	Jan - Mar			
% of 'Major' applications determined "in time"	2014/15	70%	100%	80%				(85.7%)	85%
Replaced in 14/15 former indicator of percentage of applications determined within 13 weeks	2013/14	70%	100%	75%	57.1%	33%		62.5%	
	2012/13	75%	50%	100%	66.7%	60%		66.7%	
% of 'Minor' applications determined within 8 weeks	2014/15	85%	86%	64%				(75.7%)	75%
	2013/14	85%	71.7%	77.6%	85.4%	74.1%		77.2%	
	2012/13	85%	87.5%	90.2%	92.9%	81.4%		88.0%	
% of 'other' applications determined within 8 weeks	2014/15	92.50%	95.2%	74.0%				(85%)	85%
	2013/14	92.50%	92.8%	90.1%	94.6%	96.5%		93.1%	
	2012/13	95%	93.4%	94.4%	93.0%	90.1%		92.8%	
% of pre-application enquiries answered in time	2014/15	80%	48%	55.5%				(52.1%)	60.0%
	2013/14	80%	77.3%	78.6%	79.5%	81.4%		78.3%	
% of applications for approval required by conditions determined within 2 months	2014/15	75%	67%	62.1%				(64.3%)	70%
	2013/14	75%	55%	69.7%	83.7%	57.3%		66%	
	2012/13	85%	54.8%	78.0%	60.5%	46.0%		57.7%	
% of complainants informed within required timescale of any action to be taken	2014/15	75%	44.1%	30.9%				(35.3%)	45%
	2013/14	85%	67.4%	42.9%	53.8%	58.8%		55.9%	
	2012/13	85%	75%	84.6%	46.2%	64.2%		67.2%	

Target achieved for complete year
 Predicted result' for 2014/15 will achieve target set